

Privacy Policy

We know privacy is important to you, like it is to us. We never collect more than the required information to function and we will not exploit or abuse this information in any way. Your personally identifiable information will not be shared or sold to third parties without your consent. We track your usage and habits on our website, and we use cookies. We do this to improve your overall experience on this web site and make adjustments to our products, services and web site to try to make things easier to navigate, more understandable and overall make our web site something we think that our customers would enjoy or benefit from.

Collection and Use of Information

We collect the following personal information from you:

- Contact Information such as name, email address, mailing address, phone number
- Billing Information such as credit card number, and billing address
- Unique Identifiers such as user name, account number, password
- Usage activity about how you interact with us such as purchase history, what content you viewed, and which areas of our site you visited
- Information about your business such as company name, if applicable

As is true of most Web sites, we automatically gather information about your computer such as your IP address, browser type, referring/exit pages, and operating system.

We use this information to:

- Fulfill your order
- Send you an order confirmation
- Assess your needs to determine suitable products or services
- Send you requested product or service information
- Send product updates or warranty information
- Respond to customer service requests
- Administer your account
- Send you a newsletter
- Send you marketing communications
- Improve our website and marketing efforts
- Conduct research and analysis
- Respond to your questions and concerns
- Display content based upon your interests

Information Obtained from Third Parties

We purchase marketing data about our customers from third parties and combine it with information we already have about you, to create more tailored advertising and products.

Disclosure to Third Parties

We will share your information with third parties only in the ways that are described in this privacy statement. We may provide your personal information to companies that provide

services to help us with our business activities such as shipping your order or offering customer service. These companies are authorized to use your personal information only as necessary to provide these services to us. We do not sell your information for profit.

We may disclose your personal information:

- as required by law, such as to comply with a subpoena, or similar legal process
- when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request
- to comply with abuse instances such as botnet information, DMCA complaints, fraudulent activities, and upon our discretion, to a third party
- to any other third party with your prior consent to do so

Bitcoin

If you choose to use Bitcoin to finalize and pay for your order, you will submit your payment through Blockonomics. Your payment will be processed through the Bitcoin network. No personal information will be disclosed aside from your Bitcoin wallet ID.

Credit Card

If you choose to use a credit card to finalize and pay for your order, you will provide your credit card number to us and it will be processed through Stripe's payment gateway. Stripe's privacy policy will apply to the information you provide to us to process your transaction.

PayPal

If you choose to use PayPal to finalize and pay for your order, you will provide your credit card number, directly to PayPal. PayPal's privacy policy will apply to the information you provide on the PayPal website.

Security

The security of your personal information is important to us. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, we cannot guarantee its absolute security.

We will retain your information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your information to provide you services, contact us at legal@xenspec.com. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Notification of Privacy Statement Changes

We may update this privacy statement to reflect changes to our information practices. If we make any material changes, we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on this Site prior to the change becoming effective. We

encourage you to periodically review this page for the latest information on our privacy practices.